



ISLE OF WIGHT ZOO

HOME OF THE WILDHEART TRUST

BOOKING INFORMATION

Pre-booking is essential. This experience is available throughout the year, subject to availability of our highly skilled staff, so if you have a specific date in mind, early booking is advisable to avoid disappointment, **you can call us before buying online to see if a date is available.**

It is not suitable for pregnant women or nursing mothers.

If you have a mobility issue or specific social or learning need please discuss this at the time of booking and we will happily do our best to accommodate you.

Bookings may be weather dependent at any time of year, especially during the winter months, so thank you for understanding that in the event of adverse weather warnings, it may be necessary to reschedule your booking.

After booking, you will be sent a confirmation email including further information about your day including indemnity form, items to bring, suitable clothing and so on.

If buying for a gift, vouchers are valid for one year from the date of purchase. We are sorry but no extensions beyond the expiry date are permitted and no refunds or alternatives will be given.

If you have any questions or queries before booking please contact us on retail@isleofwightzoo.com or call on 01983 403883 to make your reservation.