



ISLE OF WIGHT ZOO

HOME OF THE WILDHEART TRUST

BOOKING INFORMATION

This experience is for people who are 8 years old or over. A child between the ages of 8 – 15 must be accompanied by a paying adult.

It is not suitable for pregnant women or nursing mothers.

If you have a mobility issue or specific social or learning need please discuss this at the time of booking and we will happily do our best to accommodate you.

This experience is available throughout the year, subject to availability of our highly skilled staff, so if you have a specific date in mind, early booking is advisable to avoid disappointment. Please contact us on retail@isleofwightzoo.com or call on 01983 403883 to make your reservation if you have a set date in mind.

Bookings may be taken on the day subject to availability.

Bookings may be weather dependent at any time of year, especially during the winter months, so thank you for understanding that in the event of adverse weather warnings, it may be necessary to reschedule your booking.

After booking, you will be sent a confirmation email including further information about your day including indemnity form, items to bring, suitable clothing and so on.

If buying as a gift, vouchers are valid for one year from the date of purchase. We are sorry but no extensions beyond the expiry date are permitted and no refunds or alternatives will be given.

There is a maximum of four people per reservation. Please be aware that you may be joined by other people depending on the number of reservations made on that day.